

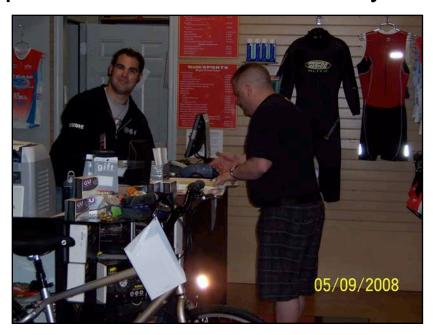
# BUY LOCAL







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- •They get to know the customer and their goals to ensure that they get the right goods and services the first time.
- Happy customers are the best advertising!







- •We pride ourselves in the services we provide:
  - Custom ski boot and bicycle fittings.
  - •Ski, snowboard, and bicycle tune ups



- •Big Box Stores do not offer any services of this kind.
  - Typically do not have knowledgeable sales staff













- •In today's ever-changing world, it is hard to know where to put your precious advertising dollar.
  - Traditional Advertising (print/radio) vs. investing in the community; sponsoring local events
  - •Winner! Investing in the community comes back in a much bigger way.



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  - •First, I have discounted the item and then spent additional money on the ad
  - •This means that I need to sell "x" amount just to break even.



- •If I donate something, typically something that I have a plethora of:
  - •It costs me only the item.
  - •The exposure to that event or charity will impact the members and keep S&W top of mind when they are in the market for our services.









